



## *Friendly Grove Boarding & Daycamp for Dogs*

*2901 Friendly Grove Rd NE Olympia, WA*

*Tele: (360) 352-1322 Fax: (360) 352-1254*

*<http://www.friendlygrove.com>*

*[friendlygrove@hotmail.com](mailto:friendlygrove@hotmail.com)*

*T*hank you for choosing Friendly Grove Boarding and Daycamp for Dogs! We look forward to your pet's visit and want to make their stay a pleasant and memorable experience. Please take a moment and complete the Owner's Profile and a Pet Profile for each pet staying at The Grove.

*W*e are concerned not only about your dog's safety and health but our other guests as well. We seek to maintain a safe and fun environment for all our guests, one key area in which we achieve this is by minimizing stress for all our guests.

*P*lease take a moment and review the Friendly Grove Guidelines to familiarize yourself with our protocols. Feel free to contact us with any questions.

*T*hank you again for your interest and we look forward to serving you,

*Friendly Grove Staff*

### *Hours*

*Monday—Friday*

*7am to 6pm*

*Saturday –Sunday*

*10-Noon*

### *We require*

*Proof of vaccines prior to*

*check –in*

*Please fax to:*

*360-352-1254*



## *Friendly Grove Boarding & Daycamp for Dogs* Procedure and Protocols

**C**heck-In Procedure: Our preferred Check-in time is between Noon and 3pm, early Check-in is available if needed please let us know ahead of time. At Check-In, it is preferred that your pet remain in the vehicle while you bring in their food and belongings and complete their registration card. After we have completed the Check-In process please bring your pet directly in the office on leash, staff will greet your dog and escort him/her to their suite.

**C**heck-Out Procedure: Check –out time is before Noon, late Check-outs will incur a \$22 late check out charge. At Check-Out we will gather your pets belongings and complete the Check-Out paperwork then bring your pet out to greet his family.

**P**rivacy and Stress Reduction: To minimize stress to our guests we request that you do not wander around the kennel and please supervise children in your care. You are welcome to schedule a kennel tour but at time of drop off and pick up we prefer that you allow staff to escort your dog to and from the boarding suites. Many of our guests are not comfortable with strangers coming and going through their suites.

**V**accines: All dogs must be current on DHPP, Rabies and Kennel Cough. We request that vaccine records are faxed ahead of your reservation directly from your veterinarian. It is best that vaccines are completed at least one week prior to your reservation.

**F**ood: It is best that no radical changes in diet occur while your dog is our guest. Please bring your dogs food in clearly labeled containers, zip locks or original packaging. We do have freezers, microwave and a refrigerator and are capable of accommodating raw, homemade or commercial diets at no extra fees. Feel free to pack along a chew bone or treats with instructions.

**B**edding: We have raised hammock style beds available and you are welcome to bring a favorite blankey from home. We prefer to not have large overstuffed foam beds but would recommend a large bath towel from home to place on top of our bed. All dogs are walked around the property and many participate in day-camp and retire back to their suites happy and yes dirty. Please keep in mind is better for us to have bedding that we can easily spray off or package up, this helps us provide a cleaner facility. Crates are allowed if that provides a safer feeling for your pet.

**R**eservations/Cancellation Policy: Reservations are required for daycamp and boarding. Notification of cancellation must be provided 48 hours prior to check in. Reservations not cancelled prior will incur a \$50 cancellation fee. Holidays and peak times require a deposit and 10 day cancellation.

**F**ees: All fees are due at Check-Out. We accept Cash or Check only. We do not accept credit cards.

**H**ours: Monday –Friday 7am to 6pm Sat-Sun 10am to Noon Late pick up is \$45



# *Friendly Grove Boarding & Daycamp for Dogs*

## *Pet Parent Profile*

Owner's Name: \_\_\_\_\_

Home#: \_\_\_\_\_ Cell# \_\_\_\_\_

Employer: \_\_\_\_\_ Work# \_\_\_\_\_

Email Address: \_\_\_\_\_

Secondary Owner's Name: \_\_\_\_\_

Home#: \_\_\_\_\_ Cell# \_\_\_\_\_

Employer: \_\_\_\_\_ Work# \_\_\_\_\_

Email Address: \_\_\_\_\_

Name of General Practice Vet: \_\_\_\_\_ Phone#: \_\_\_\_\_

Specialty Vet: \_\_\_\_\_ Phone#: \_\_\_\_\_

Local Emergency Contact: \_\_\_\_\_ Phone#: \_\_\_\_\_

Authorized Individuals to drop-off/pick-up dog(s):

\_\_\_\_\_  
\_\_\_\_\_

How did you hear of us?: \_\_\_\_\_

Has your pet been boarded before? \_\_\_\_\_ If Yes, Where and how was that experience for your pet and you ?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

# *Friendly Grove Boarding & Daycamp for Dogs*

## Boarding & Daycamp & Grooming Agreement

This is an agreement between Friendly Grove Boarding and Daycamp (Kennel) , Friendly Grooming (Kennel) and Pet Owner (Owner) whose signature appears below.

- 1.Owner agrees to pay the rate for boarding in effect on the date pet is checked into kennel.
- 2.Owner agrees to pay for grooming services performed.
- 3.The kennel will endeavor to accept only healthy animals. However, if the pet becomes ill or its health requires it, the kennel reserves the sole discretion to engage veterinarian services, administer medications, or give other required attention. The expenses thereof will be paid by the Owner.
- 4.The Kennel shall exercise reasonable care and protection for the pet, however pets boarded, groomed and day campers in the kennel are done so at the sole risk of the Owner.
- 5.Dogs will go for walks on a leash with a collar and may interact with other dogs, the Owner is aware that both activities contain risks such as, but not limited, to injury, escape or death.
- 6.The Owner specifically represents to Kennel that the pet has not been exposed to rabies or distemper or kennel cough within a thirty day period prior to boarding.
- 7.All charges incurred by Owner shall be payable upon pick up of pet. New customers and extended stays may be required to pay 50% of boarding up front. If pet remains for 3 consecutive nights after scheduled pick up date and without notification from Owner, the pet will be considered abandoned by its Owner. Kennel shall then have the authority to locate new owners for the abandoned pet which may include taking the pet to Animal Services for adoption.
- 8.Late pick ups after regular business hours will be charged \$25 for each hour past closing hour.
- 9.72 hours cancellation notice & early pick up notice for all boarding reservations is necessary, although you are welcome to pick up your pet early if you have not given proper cancellation notice you will be charged the Cancellation notice Fee of \$50. If you make a reservation and fail to show up you will be charged \$50 and unable to reserve space again until paid in full.
- 10.By signing this contract and leaving his/her pet with Kennel, Owner certifies to the accuracy of all information given about their pet.
- 11.Controversy, claim, breach or alleged negligence to this agreement by either party shall be settled by arbitration in accordance with the rules of the American Arbitration Association. The arbitrator shall determine any awards, including reasonable attorney fees, to the prevailing party.

Owner: \_\_\_\_\_ Date: \_\_\_\_\_

Friendly Grove Staff: \_\_\_\_\_

### Emergency Medical Release

I/We, the owner(s) and pet parent of \_\_\_\_\_ understand that there are inherent risks to bringing my/our dog to daycare and boarding. In the event of injury and/or illness. I/we hereby give consent to Friendly Grove Boarding & Daycamp and it's employees to act on my/our behalf, in the event that we cannot be contacted, to transport my pet(s) to the veterinarian of their choosing and to authorize and/or refuse any necessary medical treatment while under the care of aforementioned. I/We understand that I/We will be responsible for any and costs incurred for such treatment.

Owner Signatures: \_\_\_\_\_ Date: \_\_\_\_\_

Owner Signatures: \_\_\_\_\_ Date: \_\_\_\_\_



# Friendly Grove Boarding & Daycamp for Dogs

## Pet Profile

Please complete one profile for each pet

Name of Dog: \_\_\_\_\_ DOB \_\_\_\_\_ Age: \_\_\_\_\_

Breed: \_\_\_\_\_ Sex: \_\_\_\_\_ Fixed: \_\_\_\_\_

### Health History:

__ Respiratory/Flu	__ Seizures/Epileptic	__ Urinary	__ Food Allergies
__ Heart	__ Eye Problems	__ Stomach	__ Inhalant Allergies
__ Diabetes	__ Vaccinosis	__ Freq. Stool Issues	__ Medication Allergies
__ Ticks/Lyme	__ Skin	__ Deaf	__ Other Allergies

Health Notes/Current Medications:

### Behavior History:

__ Chews	__ Digs	__ Climbs Fences	__ Human Aggression
__ Eats Objects	__ Escape Artist	__ Bolt/Not Come	__ Dog Aggression
__ Licks Self	__ Backs out of Collar	__ Puller	__ Food Aggression
__ Anxiety	__ Sensitive areas on body	__ React to nail trims	__ Toy Aggression

Behavior Notes:

### Dietary Considerations:

Type of Food Fed: *Kibble or Raw or Homemade Cooked or Combo*

Brand of Food: \_\_\_\_\_

Frequency and Amount of feed: \_\_\_\_\_

Dietary Notes:

\*\*Please feel free to attach additional information that is necessary for us to know about your pet.